

## 2022 Risk Adjustment Fly-In

Tuesday, February 8 – Wednesday, February 9, 2022  
Frisco, TX

### AGENDA AT A GLANCE

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#### Tuesday, February 8

6:00 Happy Hour and Dinner Mixer

#### Wednesday, February 9

7:30 Networking Breakfast

8:45 Welcome!

9:00 Fireside Chat: DOJ, OIG, CMS...Oh my!

10:30 Break

10:45 Commercial Risk Adjustment: Strategies for Reducing Your Transfer Payment Risk

11:45 Lunch

12:30 Benchmarking: Operating in the "new normal" (Closed Door Session)

1:30 Break

1:45 Case Studies: Pandemic Proof HCC Capture Tactics

2:45 Fireside Chat: Provider engagement and incentives

3:45 Wrap up and Adjourn

# TUESDAY, FEBRUARY 8

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6:00 **Happy Hour and Dinner Mixer**

# WEDNESDAY, FEBRUARY 9

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7:30 **Networking Breakfast**

8:45 **Welcome**

9:00 **FIRESIDE CHAT: DOJ, OIG, CMS...Oh my!**

The government audit and enforcement processes are very interconnected. To avoid legal action, it is critical your health plan is compliant, supervises vendors, audits providers and “looks both ways” when conducting chart reviews. Teresa A Mason, Epstein Becker Green, will kick us off with a review of recent state and federal cases involving compliance problems and provide insight into what the OIG is looking for, what the penalties are, and how health plans and providers can avoid legal action. Then engage in a lively discussion with risk adjustment leaders as they share their RADV experiences.

**Speakers:**

Teresa A. Mason,  
Epstein Becker Green

IU Health Plan – Invited

MediGold – Invited

Paramount – Invited

Providence – Invited

10:30 **Break**

10:45 **Commercial Risk Adjustment: Strategies for Reducing Your Transfer Payment Risk**

Recent methodology changes resulted in big transfer payments in 2020 due to negative error rates. Together we'll unpack the methodology changes, how some plans achieved a negative error rate and how you can stay ahead of your ACA market competition by differentiating your health plan and targeting the right people for your plan.

**Speaker:**

TBA

11:45 **Lunch**

12:30 **BENCHMARKING: Operating in the “new normal”\***

Team dynamics look a lot different today than they did a year or two ago. We'll look at how Alliance members have restructured their teams, what everyone's in-sourcing and out-sourcing strategies look like now and managing remote teams.

**Speakers:**

TBA

\*Closed door session

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1:30	Break	
1:45	<p><b>CASE STUDIES: Pandemic Proof HCC Capture Tactics</b></p> <p>The pandemic forced us to think creatively about how to capture an accurate picture of our members' health when they're no longer going into the doctor's office. During this session, you'll hear health plans share which tactics were most successful, what they've learned along the way, what they are sunseting and what's here to stay.</p>	<p><b>Speaker:</b></p> <p>IU Health Plans - Invited</p>
2:45	<p><b>Provider engagement and incentives</b></p> <p>Hear how health plans are meeting providers and their staff where they are and the engagement approaches that have been the most successful. We'll also look at comparison data on the incentives Alliance member health plans are using and discuss what's working.</p> <ul style="list-style-type: none"> <li>• The financials – which incentives work, how providers were affected financially because of the pandemic and what this means for the payer/provider relationship</li> <li>• Roadblocks and resources needed for a successful risk adjustment and 5-star quality program</li> <li>• How COVID-19 has changed the patient experience and how that affects health plans' ability to get an accurate picture of their health and close gaps in care</li> </ul>	<p><b>Speaker:</b></p> <p>Community Health Plan of Washington – Invited</p> <p>Select Health – Invited</p>
3:45	<b>Wrap up and adjourn</b>	

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