

**Alliance/First Health User Group
April 14, 2021 ~ 1:00 – 2:30 p.m. CDT**

AGENDA

- I. Chair Intro (Scott)**
 1. Welcome, opening remarks & agenda review
 2. Encourage participation and engagement
- II. Participant Introductions (All)**
 1. Are you aware of the No Surprises Act? What are your concerns regarding compliance by January 1, 2022?
- III. Alliance Remarks (Joe)**
 1. GPO Developments
 2. 2021 Programing Plans
- IV. First Health Remarks (Paul/Andy/Gina)**
 1. Briefing on preparation for No Surprises Act
 2. Corporate news and any new services
 3. User feedback
- V. Plan Feedback for First Health (Roundtable Discussion)**
 1. Network enhancements
 2. Service enhancements
- VI. Cost Containment (CC) Initiatives (Roundtable Discussion)**
 1. No Surprises Act
 - Implementation
 - Resources & Vendors
 - Rate Setting Methodology
 - Education Opportunity
 - Alliance/Zelis No Surprises Act Webinar
 - Thursday, June 17th ~ 1:00 – 2:00 p.m. CDT
 2. Other Issues Your Plan is Interested in Addressing
- VII. Next Meeting (Scott/Rick)**
 1. Thursday, July 15th ~ 1:00 – 2:30 p.m.
 2. Agenda topics
 3. Suggested changes in meeting format
 4. Closing Remarks